

## For *More* Information

### **PDHHS**

[www.gov.bc.ca/deafandhardofhearing](http://www.gov.bc.ca/deafandhardofhearing)

### **PROVINCIAL FAMILY SERVICES**

[www.gov.bc.ca/deafandhardofhearing/services](http://www.gov.bc.ca/deafandhardofhearing/services)

### **VICTORY HILL DORM**

[www.gov.bc.ca/victoryhilldorm](http://www.gov.bc.ca/victoryhilldorm)

**EMAIL:** [PDHHS@gov.bc.ca](mailto:PDHHS@gov.bc.ca)

**TTY:** 604 660-1807

**VOICE:** 604 660-1800

**FAX:** 604 660-1859

## Have *Feedback?*

### **IN PERSON:**

Feedback forms can be found at the office.

### **MAILING ADDRESS:**

4334 Victory Street,  
Burnaby, B.C. V5J 1R2

### **ONLINE FEEDBACK:**

The Quality Assurance Team can be reached at  
[PDHHSQA@gov.bc.ca](mailto:PDHHSQA@gov.bc.ca)

# PDHHS Provincial Deaf *and* Hard of Hearing Services



Ministry of  
Children and Family  
Development



## Description *of Services*

### PROVINCIAL FAMILY SERVICES

Provincial Family Services (PFS) provides integrated and immersive services that reflects a one-stop approach to supporting families with school age deaf and hard of hearing children, youth and young adults up to age 24 across service systems, particularly through periods of transition, such as school entry and for youth and young adults into adulthood.

PFS provides support through navigation and direct services to children, youth and young adults, and their families.

### VICTORY HILL DORM

Victory Hill Dorm (VHD) operates a home-like environment for children and youth who must live away from home in order to attend the British Columbia School for the Deaf in Burnaby.

VHD works closely with children and youth's families or guardians to support children and youth's cultural, physical, social, emotional and educational development.

## Current *Activities or Events*



For current activities or events, please check Provincial Deaf and Hard of Hearing Services on [Facebook](#).



## Mission *Statement*

Provincial Deaf and Hard of Hearing Services is a provincial government organization dedicated to supporting the diverse and multicultural goals of deaf, hard of hearing and deaf-blind individuals and their families within an ASL and English environment.

### PDHHS WILL CREATE OPPORTUNITIES FOR:

- ▶ Deaf, hard of hearing and deaf-blind individuals to explore and achieve their personal goals;
- ▶ Families to connect with resources that sustain strong and caring relationships;
- ▶ Communities and professionals to work in partnership in meeting the principles of human rights, equality and life-long learning; and
- ▶ Full access for all British Columbians.



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